Background document

On behalf of: Chartered Professional Accountants of Canada

November 1, 2018



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Methodology

Nielsen conducted the CPA Canada 2018 Canadian Finance Study via an online questionnaire, from September 27, 2018 to October 3, 2018, with 2,042 randomly selected Canadian adults, aged 18 years and over, who are members of their online panel.

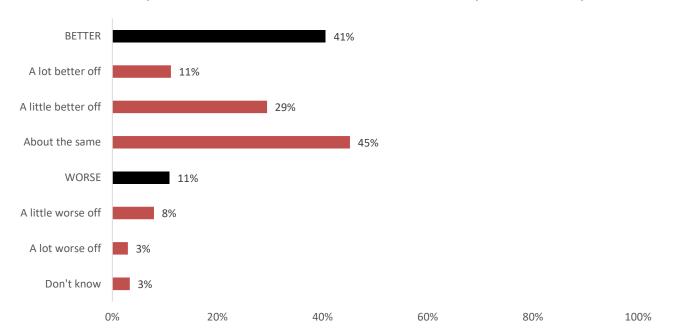
Note not all question data add up to 100 percent due to rounding or may add to higher than 100 where multiple answers were possible.

About CPA Canada

Chartered Professional Accountants of Canada (CPA Canada) is one of the largest national accounting organizations in the world, representing more than 210,000 members. Domestically, CPA Canada works cooperatively with the provincial and territorial CPA bodies who are charged with regulating the profession. Globally, it works together with the International Federation of Accountants and the Global Accounting Alliance to build a stronger accounting profession worldwide. CPA Canada, created through the unification of three legacy accounting designations, is a respected voice in the business, government, education and non-profit sectors and champions sustainable economic growth and social development. The unified organization is celebrating five years of serving the profession, advocating for the public interest and supporting the setting of accounting, auditing and assurance standards. CPA Canada develops leading edge thought-leadership, research, guidance and educational programs to ensure its members are equipped to drive success and shape the future. cpacanada.ca



• Many Canadians (41 per cent) believe that their financial situation will improve over the next year, 45 per cent report their financial situation will be about the same in the next year and 11 per cent think it will get worse.

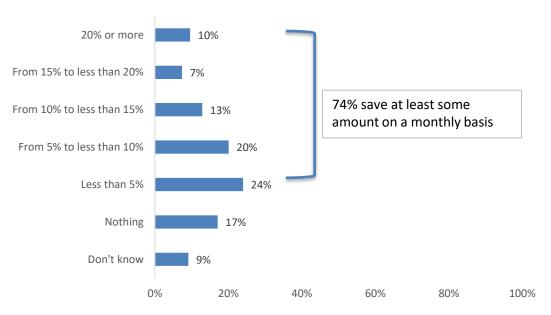


How Expect Financial Situation To Be in a Year Compared to Today

NEW1A: And thinking about your expected future financial prospects from now, would you say you expect to be a lot better off, a little better off, about the same, a little worse off, or a lot worse off in one year compared to now? Base: All respondents (2,042)



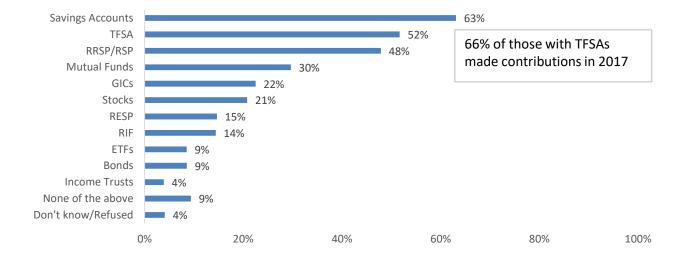
• Of Canadians surveyed, 74 per cent contribute to their savings on a monthly basis.



% of After Tax Income Saved Per Month



- For investments, the majority of those surveyed (63 per cent) have a savings account and 52 per cent have money in a Tax-Free Savings Account (TFSA). Of the TFSA investors, 66 per cent made contributions in 2017.
- In the case of parents with children under 18, 52 per cent of the respondents have invested money into a Registered Education Savings Plan (RESP).
- Only nine percent of respondents indicated they have no investments or accounts at all. Types of Investments Held



E9: And which of the following types of investments or accounts, if any, do you currently hold? Base: All respondents (2,042)

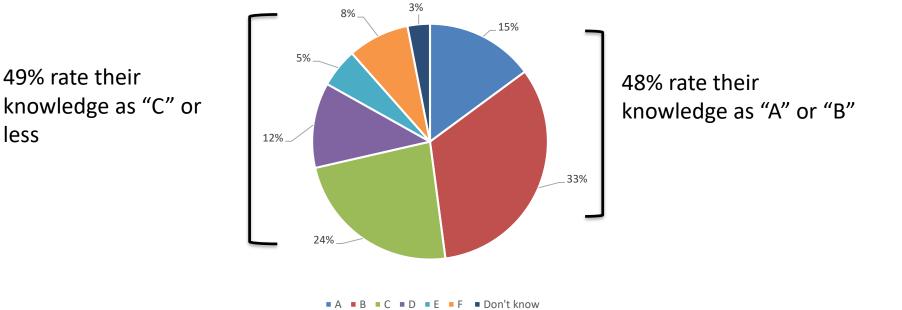
E10: Did you make a contribution to your own or your spouse's RRSP for the 2017 tax year? That would be a contribution made in 2017 or in January or February of 2018 Base: Respondents with an RRSP (1,019)

E11: Did you make a contribution to your own or your spouse's TFSA in 2017? Base: Respondents with a TFSA (1,067)



 Canadians are split in terms of how they view their overall personal financial skills with 48 per cent giving themselves a grade of B or higher and 49 percent grading themselves C or lower, with three percent unsure.

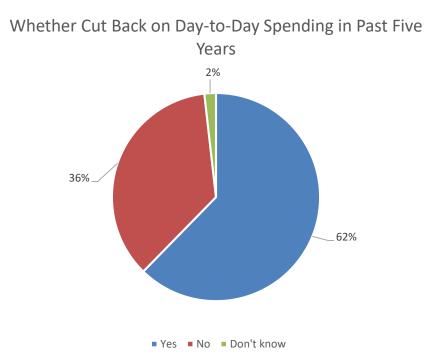
Letter Grade For Overall Personal Finance Skills



H1: If you were to give yourself a letter grade from A to F where A is "excellent" and F is "needs improvement", what would you give yourself when it comes to your overall skills in the area of personal finance, including saving, managing debt, investing, and budgeting? Base: All respondents (2,042)



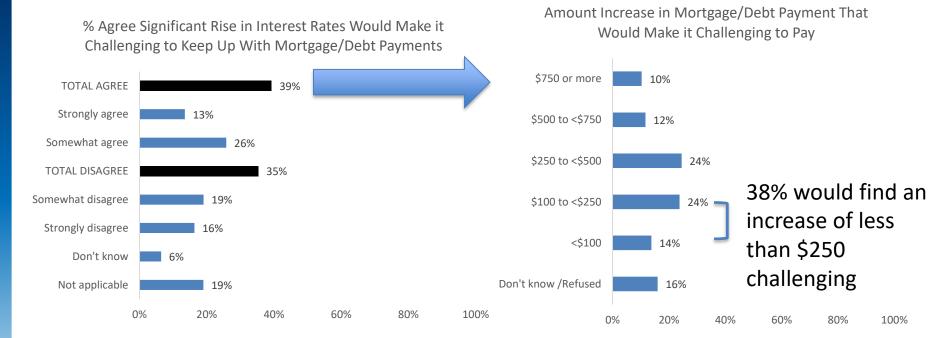
Sixty-two per cent have made cutbacks to day-to-day spending in the previous five years



A2A: Which of the following activities have you done in the past five years? Cut back on day-to-day spending? Base: All respondents (2,042)



- Thirty-nine per cent indicate that a significant rise in interest rates would make it challenging to keep up on their mortgage and/or debt payments.
- Of these, more than a third (38%) would struggle with an increase of less than \$250 per month or less in their mortgage or debt payments.



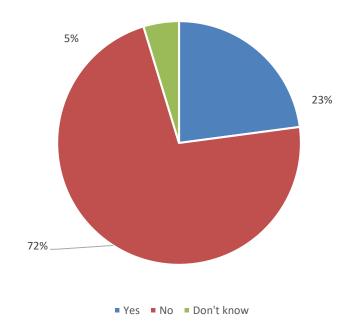
I3R: For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree.. "A significant rise in interest rates would make it challenging to keep up on my mortgage and/or debt payments" Base: All respondents (2.042) NEW3: What increase in your overall monthly payment would make it challenging to keep up on your mortgage and/or debt payments?

Base: All respondents agreeing to "A significant rise in interest rates would make it challenging to keep up on my mortgage and/or debt payments" (804)



• Twenty-three per cent plan to carry over credit card debt to the following month

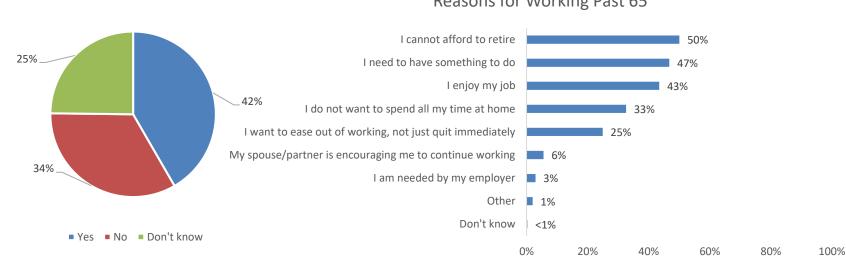
Whether Plan to Carry a Balance on Credit Card Over Next Month



A4B: Do you plan to carry over a balance on a credit card over the next month? Base: All respondents (2,042)



Forty-two per cent of respondents who are not already retired plan to work past 65 years of age, with the top reason, being unable to afford to retire, cited by half of those respondents



Reasons for Working Past 65

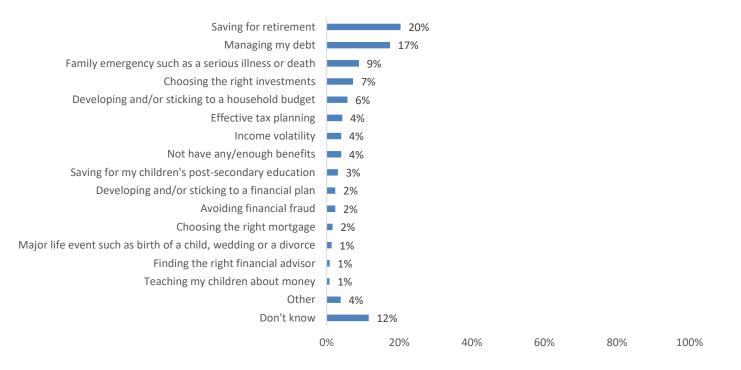
C1AA: According to your current retirement plans, do you plan to work past the age of 65, on at least a part-time basis? Base: Respondents currently working (1,434)

Whether Plan to Work Past 65

C1AB: Why are you planning to work past the age of 65, on at least a part-time basis? Base: Respondents currently working who plan to work past 65 years of age (596)



• Of the Canadians surveyed, the most substantial personal financial concerns are saving for retirement (20 per cent) or managing debt (17 per cent).

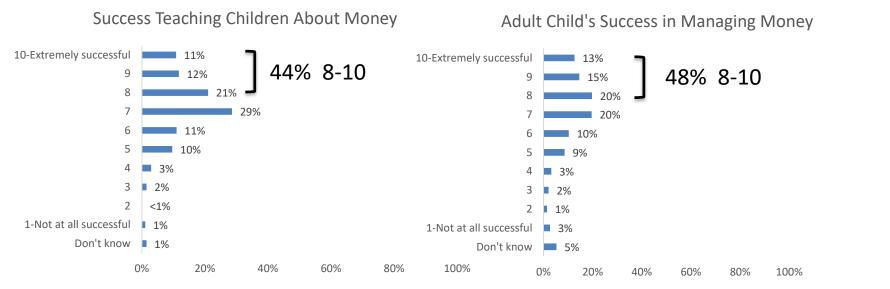


Biggest Personal Finances Concern

H2: What is your biggest concern about managing your personal finances? Base: All respondents (2,042)



- Sixty-one per cent of respondents with children say that they have taught them about money in the last five years.
- On a scale of one to ten, 44 per cent of parents of school aged children 5 or older indicated that they were successful in this by scoring themselves at eight or higher, and 48 per cent of participants with adult children gave their child an eight or higher in how successful they are at managing their money.

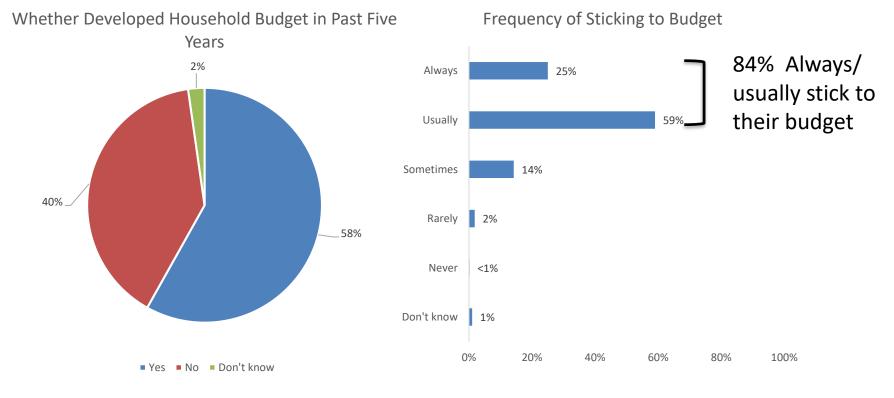


D6:How successful do you feel you have been in teaching your child/children about money? Base: Respondents with children 5 years of age and older (687) SUCCESS: On a scale of 1 to 10 where 10 is extremely successful and 1 is not at all successful, how successful do you feel your adult child/children has been/have been in managing money?

Base: Respondents with adult children (774)



• Of the 58 per cent of participants who set a household budget, 84 per cent of them regularly stick to it.



A2A: Which of the following activities have you done in the past five years? Create a budget? Base: All respondents (2,042) B3: How well do you stick to your household budget? Would you say you...? Base: All respondents with a household budget (1,161)

